

<p style="text-align: center;"><b>Tech-Go.com®</b></p> <p>Main # <b>+1-800-404-3093</b></p> <p>Email <b><a href="mailto:sales@Tech-Go.com">sales@Tech-Go.com</a></b></p> <p>Fax <b>+1-404-671-9419</b></p>	<p style="text-align: center;"><b>Tech-Go® Technology Rental</b> <small>Serving Customers since 199</small></p> <p style="text-align: center;"><b>Order USA Phone/Data</b></p> <p style="text-align: center;"><b><u>Featured in the Wall Street Journal 04-01-09</u></b> <small>Also GPS units, Laptops, Satellit</small></p> <p style="text-align: center;"><small>We ship same-day. Best Prices on the Web! Refer a Friend who order</small></p> <p style="text-align: center;"><b><u>USA Phone Rental Agreement</u></b></p>
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**USA Phone and Ipad Rental Reservation Process**  
**No Roaming or Long Distance Fees for the Entire USA!**  
*Help? Call and have us help you through all the options!*

Step 1.	Complete On-line Order Form - <a href="#">Click to go back to Order Form</a>
***Step 2.	<p>Fax or Scan PDF and Email Back the Signed Rental Agreement (below) with Photo ID (driver's license or passport). Please call us 30 minutes or more after faxing to verify we have received the fax.</p> <p><a href="#">NEW PDF Satellite Phone Rental Agreement</a></p> <p>APPLE IOS Iphone/Ipad fans can use SignNow App to complete and email to us with separate picture of ID. Open in Safari, touch screen, top right "Open In", Choose SignNow</p> <p>Windows Users can PDFESCAPE program</p>

## Tech-Go, Inc. Agreement

### Terms and Conditions

**Includes USA Phone Rental, USA GSM Phone Rental and 2-way Radio Rental**

Sign and fax with Photo ID to 1-404-671-9419

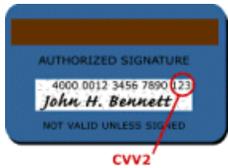
**Payment** (credit cards only)

- Always fax the completed and signed rental agreement and copy of USA Driver's License or Passport.**
- Non-USA issued credit cards also require legible photocopy of front and back of card.**

MasterCard     VISA     American Express

Card Number:  Expiration:

Card Code CVV2 (see example on cards below):



Print Name as it appears on card:

**PRINT THIS PAGE**

Signature (required): \_\_\_\_\_ Date: \_\_\_\_\_

**Agrees to all terms and conditions listed on Rental Agreement including authorization for credit card charges. 2-way Radio Rentals and USA GSM Phone Rentals are not subject to any airtime usage charges or terms.**

**Phone Usage Notes**

Usage is metered on phone in whole minutes. Billing begins when you press SND/Talk/Transmit and stops when you press END. No credit will be given for static or dropped calls. Although Meter reading denomination provides an estimate of usage, Carrier detail is used for accurate billing. Direct dial, 1+Continental US long distance is included where service is available. Tech-Go assumes all equipment and service is in good working condition unless we hear otherwise from the client at the beginning of the rental period.

**Phone Coverage Notes**

Although wireless signal coverage is extensive, it is not continuous across the entire U.S. It is the client's responsibility to see to it that all equipment is packaged and returned properly and in a timely manner. Customers renting USA GSM Phones without service are responsible for providing international SIM card and verifying coverage with their carrier. Please read item #5 on the Terms and Conditions.

**Optional Theft Protection (Initial if desired \_\_\_\_\_)**

Accepting Theft Protection at \$2.00 per Phone per day limits your liability to listed amount on order form instead of amount listed under Equipment Replacement Costs. This protection applies to the phone only and does not cover accessories, manuals or airtime. For theft protection to be in force, order form must designate theft protection and the rental agreement must be initialed.

**Phone Per Minute Rates - USA Phone Rental**

Usage rates are detailed on order form. Although Meter reading denomination provides an estimate of usage, Carrier detail is used for accurate billing. Minutes are rounded up and calculated by Carriers in the following way: A) Starting when Send is pressed to initiate the call until the call is terminated, B) when you accept the call until the call is terminated, or C) length of time a caller spends leaving a message.

**Phone Rental Rates - USA Phone Rental**

Additional services and options have rates detailed on order form and those rates apply to rental. Number of days is computed from the day after the phone leaves our office through the day it is received in our office. If you are picking the unit up directly, then rental period = day contracted to pickup through day dropped off or received back in Tech-Go warehouse (if shipped). Any days in excess of the

selected rental period including late return shipping, shipping return errors are billed at a pro-rated daily rate equal to 150% of selected rental rate.

### **Delivery Charge**

Client chooses shipping carrier and the cost associated with delivery from on-line phone reservation form. Typical domestic USA charges for 1 phone range from \$10 to \$35 depending on carrier and speed of delivery. Orders submitted Monday through Friday must be received and processed by 3 pm EST deadline for same day processing. Saturday Orders have a 12 pm EST deadline for same day processing. Orders received after the deadline will be processed the next day.

### **Credit Card Deposit**

Prior to dispensing the phone, a \$100 to \$150 phone charge will be charged for each unit on the provided credit card (only \$100 if basic phone and \$.75 or \$1.25 plan). This charge will be considered an equipment and service deposit and Customer's charges will be netted against this deposit 60 to 90 days after the equipment is received at Tech-Go's offices. Additional services or equipment may incur additional deposits. An additional deposit of \$25 per phone may be charged if prepaid international calling is requested or \$100 per phone for Deluxe International Long Distance. For Radio rental, a \$50 deposit will be charged for each unit.

### **Equipment Replacement Costs**

Ranges for replacement costs for Tech-Go's equipment are as follows: Phones \$150 basic model, up to \$500 for advanced models. Batteries \$50. Overnight Charger \$25. Rapid Chargers \$25. DC Adapters \$25. AC Adapters \$25. Phone Manuals if supplied \$5. Data Cables \$50. Headsets \$30. Holsters \$20-\$30. Radio replacement costs are as follows: Medium-Range Radio \$75, Long-Range Radio \$125, Accessories \$30 each. Other Items: GPS - Handheld Portable for Hikers (shows waypoint and coordinates): \$200, GPS - Vehicle USA Portable with Nationwide maps and points of interest - \$450, GPS - Vehicle European Portable with major city maps and points of interest - \$750, Solar Panel for small devices - \$200, Solar Panel for Laptop - \$400, External Battery with 12-volt adaptor - \$250, Laptop - \$600, Portable LCD Projector - \$1000, Shock and Water resistant digital camera with charger - \$450, Portable DVD player with Worldwide compatibility - \$200.

### **Credit Card Authorization**

Client authorizes Tech-Go to process credit card vouchers in client's name and pay for all charges incurred under the terms and conditions of this agreement. Client has read contract, understands and agrees with all terms and conditions and indicates so by completing the on-line application and signing this rental agreement.

### **Sales and Use Tax**

All charges are subject to Sales and Use Tax at prevailing rates - currently 7%.

## **Tech-Go(c) Rental Agreement Terms and Conditions**

1. **TERMS (Initial \_\_\_\_\_)** - "Client" refers to person signing agreement and any other party(s) involved. Tech-Go rents client equipment identified within agreement and in consideration thereof client agrees to the following Terms and Conditions. All clients are completely liable for all charges. Faxed signature on agreement serves as an original signature with all rights thereof enforces. Presentation of false, fictitious or misleading identification or information is an intention to commit larceny and/or fraud. By signing this contract, client agreed to all charges and all terms and conditions as stated. Agreement is not assignable and it constitutes entire agreement between Tech-Go and client. There are no other representations, conditions, warranties, guarantees or collateral agreements, expressed or implied, statutory or otherwise, concerning rental equipment, its use, or this agreement, other than set forth herein. Agreement between client and Tech-Go is governed and interpreted by the laws of Delaware. Client will redeem and hold Tech-Go harmless from and against all claims, loss, liability for any direct, special or consequential damages as a result of client's use, custody, control, possession, and operation of

equipment. Rental equipment will remain property of Tech-Go. Client acquires no rights other than temporary use. During rental period no change in service, repair service or replacement part is authorized without written approval from Tech-Go. Operation of any radio transmitting equipment, including cellular telephones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device if you have any questions. Other electronic equipment may also be subject to interference. Do not drive vehicles while operating a wireless phone.

**2. CANCELLATION (Initial \_\_\_\_\_)** - To cancel an order after signed agreement is provided to Tech-Go, Client must a) prior to shipment date provide written notification via fax with cardholder's signature and re-confirmation of acceptance of cancellation fee, and b) receive Tech-Go's written confirmation and acceptance of cancellation notice and Client's acceptance of cancellation fee. If received and accepted in writing prior to shipment date, a \$25 per phone or 20% of total minimum invoice amount, whichever is greater, cancellation fee will be imposed. If rental cancellation notice is not received and accepted in writing prior to shipment date, cancellation is not accepted and contracted rates will apply until equipment is received at Tech-Go with minimum periods selected by Client (weekly or monthly). Client is responsible for equipment, including any usage charges or other charges incurred, until equipment is received complete at Tech-Go. Tech-Go is not liable for direct, special or consequential damages as a result of equipment, performance or use of equipment including claims based on failure to honor a telephone reservation requested by client. Tech-Go may terminate agreement without notice to client at any time.

**3. BILLING (Initial \_\_\_\_\_)** - Charges including rental, usage, shipping, and tax can be due and payable anytime during or after the rental period. Interim billing arranged on rentals more than 30 days. If not, usage can be billed weekly for daily or weekly rental charge at the contracted rate plus an estimated rate of minimum minutes for the plan selected by the customer on the on-line order form. Use of credit, prepaid/debit or any type of calling cards to make international or domestic long distance calls will also incur cellular airtime charges at the contracted per minute rate indicated on this agreement. Client's submission of order and signed rental agreement is Client's acceptance of rental and related rental, usage, shipping, tax and other charges. Charges placed on credit card are considered non-refundable charges although customer's final total charges will be netted against all credit card charges and charged or credited to Customer's card as appropriate. Final invoicing and charges or credit are expected to be completed within 90 days after the rental unit is received by Tech-Go to insure complete billing although Client will be billed on a delayed basis for any charges Tech-Go becomes aware of after our final billing. All clients subject to final credit card billing. Clients must notify Tech-Go if credit card is lost or stolen and provide replacement credit card number for billing. All charges due immediately unless Tech-Go provides House account terms which are net 10 days. Any delayed payment may incur finance charges of 2% monthly (24% annum) until Tech-Go receives full payment. Client's miscellaneous charges: return check charge \$50, credit card reversal charge \$50. Client agrees to pay all costs incurred in recovering equipment or collecting moneys owed Tech-Go including reasonable attorney's fees, collection fees, court costs, interest and other equitable relief a court deems appropriate. Invoice charges are subject to Taxes at prevailing rates - currently 7%.

**4. WIRELESS PHONE USAGE (Initial \_\_\_\_\_)** - may be estimated by reading all cumulative non-reset meters on equipment. Actual usage for billing will be determined by the Carrier bills. No credit given for dropped, static, incomplete or busy calls. By written request, a call detail listing of all numbers called is available 90 days after client's rental end date (\$25 minimum). Client agrees payment of usage charges will not be withheld pending receipt of call detail. Although quoted rates include domestic USA long distance roaming additional charges are billed as follows: user service (900, 976, 411, etc.), operator assisted toll calls incurred in some cities billed to client at 150% of actual charges. Direct dialed one-plus continental U.S. long distance, where available is included in the usage rate.

**PREPAID INTERNATIONAL:** Prepaid International long distance calls placed on the wireless phone are determined by the usage as recorded by our international carrier. When international calls are made using our service, the balance decreases from the initial amount loaded (typically \$25) until it reaches \$0 and the customer requests a recharge. If customer does not request additional international usage to be load onto phone, customer will be charged only for their usage. If customer requests additional international usage to be loaded onto phone (when ordered or during rental), requested additional usage is prepaid and will not be refunded; additional charges may be immediately placed on provided credit card for this prepaid usage. When international calls are made using a pre-paid calling card the only wireless phone charge is for airtime.

5. **SERVICE (Initial \_\_\_\_\_)** - Wireless service is not continuous. Tech-Go uses wireless service providers throughout the United States and makes no warranty, express or implied, as to merchantability, fitness of equipment for a particular purpose, call quality or usefulness of wireless phone service. Quality of wireless signal, especially inside buildings, will vary. Client expected to have prior basic operational knowledge of equipment being rented. Contact Tech-Go immediately if there is an equipment or service problem. If Tech-Go does not hear from client at beginning of problem period, Customer agrees that all equipment and service is working and all charges remain valid and approved by Client. Customer agrees to provide Tech-Go details of problems and time necessary to troubleshoot and determine solution. Customer agrees to work in tandem with Tech-Go to solve problem. Customers renting USA GSM Phones are responsible for providing international SIM card and verifying coverage with their carrier. Customers may choose optional services or products via the order form and agree to pay rates documented on order forms.

6. **EQUIPMENT LOSS/DAMAGE (Initial \_\_\_\_\_)** - Client must notify Tech-Go immediately if equipment is lost or stolen. Lost or stolen equipment during client's rental period, regardless of circumstances, must be reimbursed by Client to Tech-Go at the full amount listed on info sheet. Client has 24 hours from date of theft to provide Tech-Go with a copy of written police report and full replacement cost due for each unit not returned. If client signs for "Theft Protection" (optional), half of value listed on enclosed info-sheet per stolen unit is payable to Tech-Go, however full value is payable if claims are due to unexplained loss or mysterious disappearance, war, revolution, rebellion, illegal or dishonest acts, fraud, or confiscation by any government or public authority. In all instances, client agrees to pay rental charges and usage until written notification and police report are received by Tech-Go. In all cases, client is responsible for all usage charges billed to phone up to and including date Tech-Go received written notice from client of equipment loss and serial number is deactivated by carrier. Missing equipment returned after seven days of claim of loss will incur the greater of 20% restocking charge, equipment rental rate or \$100 per unit minimum. Client charged replacement cost for damaged equipment. If Customer ships or requests shipping of phones in or out of the USA for any reason, Customer accepts responsibility for the equipment and will pay the greater of rental rates or replacement cost if equipment is not returned for any reason including but not limited to shipping carrier or custom's loss or damage.

7. **EQUIPMENT RETURN (Initial \_\_\_\_\_)** - Using enclosed airbill "as is" will end client's rental as of date equipment is in the Fedex system and heading back to our warehouse. If return is provided to Fedex after their daily shipment, then the next business day will be used as it is updated in the Fedex system. Client is responsible for all equipment packaged properly and returned timely including units off and protective wrapping using standard approach of expensive items should not directly contact any other items, and padding and optional boxing to prevent/limit damage. Items not properly packed will incur the greater of a wear-and-tear charge depending on item. List of charges per unit: Basic Voice phone- \$49, Iphone 3GS-\$59, Blackberry and Iphone 4-\$79, Iphone 4S-\$99, Iphone 5-\$149. Any significant physical damage (external and/or electronic) will be billed as additional charge ranging from \$99 up to replacement cost if necessary. Should client return equipment using means other than enclosed pre-assigned airbill, client is liable for any equipment damage and daily rental charges while in transit with rental ending on the receive date in our warehouse. Changes in delivery service level at client's expense.

I certify I have read and agree to all the terms and conditions including the authorization to charge my credit card per the rates chosen on this form and/or the on-line application.

Client Name (print) \_\_\_\_\_ Phone #: \_\_\_\_\_

Client Signature \_\_\_\_\_ Date: \_\_\_\_\_